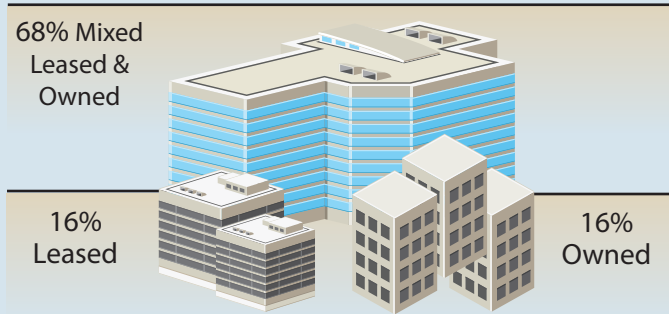


FACILITY MANAGEMENT SCOPE & RESPONSIBILITY

FM is a broad profession, involving many different roles and responsibilities in an increasingly complex and important industry. This summary, from our recent survey, provides some insight into the diversity of the profession.

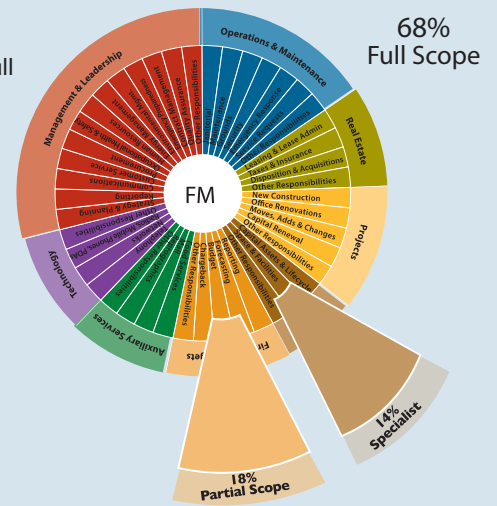
TYPE



Most portfolios were mixed, reflecting the large % of full-scope participants. The number for 'leased' space would probably be higher, however many people who only manage leased space, particularly for smaller portfolios, don't always identify themselves as Facility Managers.

SCOPE

Responsibility for the full scope was reported by most participants, however the partial and specialist segment was also significant. It shows the diversity of roles in our industry.

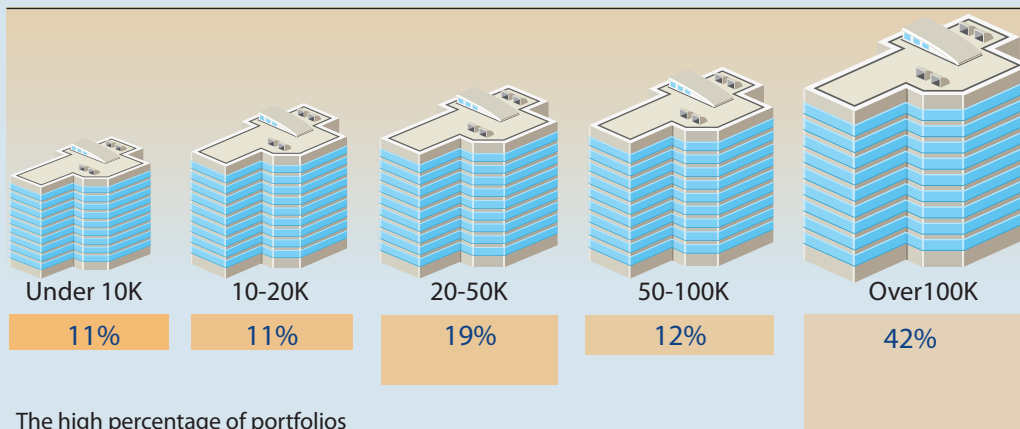


PORTFOLIO GEOGRAPHY



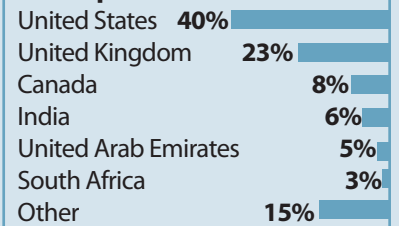
With almost 57% managing multi-city portfolios, it reflects the trend for companies to expand beyond one local market.

PORTFOLIO SIZE (Sq.M)



The high percentage of portfolios over 100K Sq.M. (1 Million Sq.Ft.) show the large scope and span of control. Generally, these FM's would have a team, while FM's with the smallest portfolios are likely to be the only one in their department.

Participation:



Responses for this survey were highest from the US and UK, possibly because of language, FM profession exposure and size of the related associations.

This survey analysis is preliminary. Survey participants' receive a more detailed synopsis of the survey results. To participate in other surveys, and receive the more detailed synopsis, visit FMinsight.com

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